



## UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS  
UNITED STATES PATENT AND TRADEMARK OFFICE  
WASHINGTON, D.C. 20231  
www.uspto.gov



Bib Data Sheet

CONFIRMATION NO. 5369

<b>SERIAL NUMBER</b> 09/800,568	<b>FILING DATE</b> 03/08/2001 <b>RULE</b>	<b>CLASS</b> 705	<b>GROUP ART UNIT</b> 2161	<b>ATTORNEY DOCKET NO.</b> H-970	
<b>APPLICANTS</b> Masayuki Kan, Yokohama, JAPAN; Koichi Kunimasa, Ebina, JAPAN; Kyoji Chiba, Hadano, JAPAN; Takahiro Tsukishima, Zushi, JAPAN;					
<b>** CONTINUING DATA *****</b>					
<b>** FOREIGN APPLICATIONS *****</b> JAPAN 00-067549 03/10/2000					
<b>IF REQUIRED, FOREIGN FILING LICENSE</b> <b>GRANTED ** 04/16/2001</b>					
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged		<b>STATE OR COUNTRY</b> JAPAN	<b>SHEETS DRAWING</b> 13	<b>TOTAL CLAIMS</b> 28	<b>INDEPENDENT CLAIMS</b> 6
<b>ADDRESS</b> <i>Customer Number 24956</i> Mattingly, Stanger & Malur, P.C 104 East Hume Avenue Alexandria, VA 22301					
<b>TITLE</b> Customer service method and system					
<b>FILING FEE RECEIVED</b> 1094	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		